



FLOCERT
assuring fairness

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Caffé Chicco d'oro
Ms. Mara Cattaneo
Via Motta 2
6828
Balerna
Switzerland

04.11.2021
FLO ID: 2130

Important reminder:

FLOCERT kindly requests its clients to use the Ecert web portal to access and submit information related to their certification process. You might access the portal via the 'Customer login' area on the FLOCERT webpage: www.flocert.net

Note that you should have received by email a link to create your personal login to the portal. If this is not the case please email to ecert@flocert.net. We will be happy to assist you with any kind of questions.

Dear Ms. Mara Cattaneo,

We would like to inform you that based on the evaluation of the measures implemented by Caffé Chicco d'oro concerning the fulfilment of the non-conformities identified during the Fairtrade audit dated 23 Sep 2021, FLOCERT decided on 04 Nov 2021 to issue a Fairtrade certificate for Caffé Chicco d'oro.

We very much appreciate the efforts Caffé Chicco d'oro put into the successful certification process and we are happy to announce that Caffé Chicco d'oro is

FAIRTRADE CERTIFIED

This means that Caffé Chicco d'oro is Fairtrade certified for Coffee and allowed to trade these products under Fairtrade conditions.

Your certificate is placed at your disposal in your Ecert web portal under tab *My data/ Certificate*. Please be aware that continued compliance with the Fairtrade Standard may be monitored during further Confirmation Audits.

To access the audit results as well as the related documents online please go to *My Data/ Audit Status/*, choose the respective audit from the table displayed there and then optionally select */Documents or /Audit Results*.

We recommend using the "Operator contact search" in your Ecert web portal regularly in order to verify the certification status of your buyers and/or suppliers.

Certifier for



In the event you will be required to report/verify your Fairtrade transactions, our Customer Service Team will contact you with further information on the reporting procedure as well as how to use our online reporting system.

For any further information, do not hesitate to contact Saskia von Werder, your certification contact at FLOCERT, at the email address s.vonwerder@flocert.net or at phone number +492282493287.

We congratulate Caffé Chicco d'oro and wish you further success in the Fairtrade system.

Best regards



Sugumar Raman
Director of Operations
FLOCERT GmbH

References:

- FLOCERT Fairtrade Certificate (*Ecert web portal -> My Data / Certificate*)
- FLOCERT Audit Result List (*Ecert web portal -> My Data / Audit status/ Audit results*)
- Ecert customer manuals (available on Ecert login page: <https://www.flocert.net/ecert-login>)